

THOMAS E. NELSON, CPCU, AIM, SCLA

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Employment Chronology

Altair Associates, Inc.
Minneapolis, Minnesota

December, 2017 / Present

Senior Claim Analyst

- Senior Claim Analyst for an insurance and reinsurance services firm.

Continental Western Group
Urbandale, Iowa

April, 2008 / December, 2016

Vice President Claims

- Appointed by Executive leadership of W.R. Berkley to lead an initiative to share resources, knowledge and best practices among the eight regional Berkley companies.
- Key member of Senior Leadership team. Overall responsibility to set the strategic direction of the claims department. Responsible for all operational and technical results. \$2 million in reserve / settlement authority. Commercial lines, i.e. automobile, property, casualty and workers' compensation for contractors, truckers, wholesalers, manufacturers and main street business.
- Created a Major Case / Severity Management Unit to manage and provide oversight on high severity claims.
- Achieved double digit legal expense reductions five years in a row. Established legal bill auditor position and litigation management guidelines that drove improvement.

Berkley Risk Administrators Company
Minneapolis, Minnesota

February, 2006 / April, 2008

Vice President - Claims

- Managed property casualty TPA claims operation in the Minneapolis, Minnesota and Farmington, Connecticut offices. Also, responsible for managing Allied Adjusters, an independent adjusting branch of BRAC.
- Managed claims for captive groups (municipalities, agriculture co-ops, Indian tribes).
- Managed multiple TPA clients.
- Managed independent adjusting branch of BRAC.

St. Paul Travelers Insurance Company
St. Paul, Minnesota

June 1978, / February, 2006

Regional Assistant Vice President – Healthcare Claim

2000 / 2006

- Managed a fourteen state regional medical malpractice operation from \$400 million to \$200 million loss reserves (runoff operation).

Assistant Vice President – Public Sector Claim

1999 / 2000

- Managed national claim operations for Public Sector Claims (largest public entity carrier in country post-merger with USF&G).

Claim Officer – Claim Technical Operations

1996 / 1998

- Underwriting business unit liaison for four areas: Technology, Professional E&O, Surplus Lines and Public Sector

Claim Officer – Claim Operations

1994 / 1995

- Responsible for field claim operations, including management of personnel, budgeting and support of personal, commercial, large account and medical malpractice insurance.

Claim Manager (Charlotte, North Carolina)

1992 / 1994

- Responsible for field claims operation for North Carolina. Appointed to Claim Manager Advisory Panel. In the top five medical malpractice service center in the company.

Corporate Claim Manager - Liability (St. Paul, Minnesota)

1989 / 1992

- Directed claim handling strategies for high exposure / complex commercial and professional liability claims for multiple states.

Liability Claim Supervisor, Upper Midwest, Minneapolis, Minnesota

1985 - 1989

Surplus Lines Supervisor – St. Paul, Minnesota

1984 - 1985

Satellite Office Claim Manager, Topeka, Kansas

1981 - 1983

Claim Representative, Fargo, North Dakota

1979 - 1981

Claim Trainee

1978

Education Qualifications

BA, Economics & Business

Gustavus Adolphus College, St. Peter, Minnesota

CPCU (Chartered Property & Casualty Underwriter)

SCLA – Senior Claim Law Associate (American Educational Institute)

AIM – Associate in Management (The Institutes)