

**TIMOTHY J. MCGUIRE, CPCU, SCLA, AIM**

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**Employment Chronology**

*Altair Associates, Inc.*  
*Minneapolis, Minnesota*

*November, 2016 / Present*

**Senior Claim Analyst**

- Senior Claim Analyst for an insurance and reinsurance services firm.

*CNA Insurance*  
*Tampa, Florida*

*March, 2006 / August, 2016*

**Director of Claim Quality Review**

*2007 / 2016*

- Worked with senior claim management to develop several iterations of claim quality review program. Coordinated quality reviews of specialty lines claims, assisted in development of action plans that drove improved behaviors and monitored for compliance. Assisted with automobile, property, workers' compensation, general liability and TPA audits.
- Worked in partnership to create and maintain a highly collaborative claim quality review program.
- Collaborated with Property Claims Vice President to develop and manage a Property Re-inspection Program.

**Claim Consultant**

*2006 / 2007*

- Audited and analyzed excess claim exposure on large self insured retention healthcare accounts to determine potential breach of underlying limits for individual claims and aggregate attachment points.

*Professional Casualty Association*  
*King of Prussia, Pennsylvania*

*January, 2003 / January, 2006*

**Director of Risk Management and Claims**

- Start-up Pennsylvania medical malpractice insurer.
- Collaborated with partners to develop Pennsylvania medical malpractice carrier.
- Increased premiums from \$1 million to \$22 million.

*Beacon Management*  
*King of Prussia, Pennsylvania*

*January, 2002 / January, 2003*

Vice President

- Provided claim consulting services, including claim audits.

*Reliance Insurance Company*

*November, 1998 / January, 2002*

Regional Claim Manager (King of Prussia, Pennsylvania) *2001 / 2002*

- Directed automobile, general liability and workers' compensation staff in Pennsylvania.

Regional Claim Manager (Dallas, Texas) *1998 / 2001*

- Directed automobile, general liability and workers' compensation in Texas, Louisiana, Oklahoma and Arkansas.
- Improved national ranking of office from thirteenth of fifteen to highest ranked office.

*Zurich North America*  
*Dallas, Texas*

*October, 1995 / October, 1998*

Regional Claim Manager (Dallas, Texas)

- Directed liability, property, and workers' compensation claim operations in Texas, Louisiana, Oklahoma, Mississippi and Arkansas.
- Improved from one of poorest performing offices to number one rated office nationwide.

*St. Paul Insurance*

*June, 1976 / September, 1995*

Regional Claim Manager (New Orleans, Louisiana) *1988 / 1995*

- Directed staff of up to sixty-three employees in Louisiana and Mississippi handling property, automobile physical damage and liability, bond, workers' compensation, general liability and professional liability with an emphasis on medical malpractice.
- Directed staff counsel office.
- Won Chairman's Award in 1994.

Claim Manager (Tampa, Florida) *1983 / 1988*

- Directed staff of approximately twenty-five Florida claim professionals who handled property, automobile physical damage and liability, bond, general liability and professional liability claims with a heavy concentration of medical malpractice.
- Developed and directed small staff counsel office.

Multi-line Claim Supervisor (Bloomington, Illinois) *1980 / 1983*

- Supervised units handling property, automobile physical damage and liability, bond, workers' compensation, general liability and professional liability claims with a heavy concentration of medical malpractice.

Satellite Claim Manager (Bismarck, North Dakota)

1979 / 1980

- Managed small office handling property, automobile physical damage and liability, bond, general liability and professional liability claims with a heavy concentration of medical malpractice for western North Dakota.

Claim Representative (Nashville, Tennessee)

1976 / 1979

- Handled property, automobile physical damage and liability, bond, general liability and professional liability claims with a heavy concentration of medical malpractice, nursing home and dental claims for Nashville and Chattanooga territories.

**Education Qualifications**

BBA, Business Administration  
Washburn University, Topeka, Kansas

Chartered Property Casualty Underwriter

Senior Claim Law Associate

Associate in Management