To the Elkhorn Training Camp community:

We hope this letter finds you and your family safe and healthy! It is hard to believe how much has changed in our world over the past 45 days with the COVID-19 pandemic. The impact has been strong……from lives being lost to economic, job, and mental stress. We are thinking of all of you who have been impacted by COVID-19.

While the situation continues to be at the forefront of our daily lives, we are all on the road to the beginning of our transition back to normal activities. Over the past 3 years, Elkhorn Training Camp has been at the epicenter of youth sports, training, and development.

As our community continues the transition to normal activity, Elkhorn Training Camp believes we are an important part of the recovery of our community. With that said, Elkhorn Training Camp is beginning a transition to resuming business operations. As our top priority, we will be in strict adherence to all of the social distancing guidelines in place. Specifically, here are the highlights of our re-opening plan:

• **Effective Friday, May 1st, we are open for our members. (no walk-ins)**
• **Members will be allowed to reserve quad space or outdoor turf.** This will allow members to practice social distancing with the space between members being 10 – 20 yards apart. **NO TEAM GATHERINGS ARE ALLOWED!**
• **We are recommending our members bring their own softballs/baseballs.**
• **See attached page for additional answers to “commonly asked questions”**

**How you can help**

In order to create a safe and clean training environment, we have the following guidelines:

• Upon entering and exiting the facility, you will be required to sanitize your hands.
• Stay at home if you are experiencing any form of cough, cold, or fever.

Elkhorn Training Camp is committed to providing a safe and sanitized environment! As our clients and friends, please use your own discretion on the use of our facility. If anything changes regarding the status of Coronavirus (COVID-19) within the Omaha area, we will update and modify our approach accordingly.

Sincerely,

Elkhorn Training Camp

COMMONLY ASKED QUESTIONS ABOUT THE OPENING OF ETC ON 5/1

• HOW ARE YOU HANDLING MEMBERSHIP FEES?
  • ANSWER: Current annual memberships will receive 45 days added to their membership due to our closure from 3/16 - 5/1. Any monthly memberships billed during the closure will also receive credit for days missed.

• ARE TEAM PRACTICES OR SMALL GROUPS ALLOWED
  • ANSWER: Team practices or small groups of the same team members are NOT ALLOWED.

• WHAT WILL MEMBERS BE ABLE TO RESERVE EFFECTIVE MAY 1ST?
  • Answer: Our members will be able to reserve their own individual quad space either indoors or outdoors. We will have 8 spaces available to reserve at any one given time. This will enable our members to practice social distancing AND provide a significant amount of space for you to practice!

• HOW WILL MEMBERS MAKE RESERVATIONS?
  • Answer: Our members should make reservations on the ETC mobile app or by calling us at (402) 932-2900. All available spaces have been clearly labeled on the mobile app.

• HOW MANY MEMBERS ARE ALLOWED IN ONE QUAD?
  • Answer: At the current time, with an individual membership we are allowing 1 member and 1 guardian or 2 members. For a family membership, we are allowing the family members and one guardian.

• WILL WALK-IN APPOINTMENTS OR NON-MEMBERS BE ALLOWED?
  • Answer: At the current time, Elkhorn Training Camp will only be available to our members via reservations.
• **HOW IS THE FACILITY PRACTICING SOCIAL DISTANCING AND SANITIZING THE AREA?**
  
  **Answer:** Elkhorn Training Camp embraces the social distancing guidelines and is taking the matter very seriously. Specifically, customers will be required to sanitize when they enter and exit the building. With members reserving quads vs. cages, everyone will have sufficient space and be at minimum 10 or 20 yards from other clients.

• **SHOULD WE BRING OUR OWN SOFTBALLS OR BASEBALLS?**
  
  **Answer:** Elkhorn Training Camp recommends you bring your own softballs or baseballs in addition to your normal gear such as bats, gloves, and helmets.

• **WHAT WILL THE OPERATING HOURS BE?**
  
  **Answer:** Effective Friday, May 1st, operating hours will be Monday - Friday 2PM - 8PM, Saturday/Sunday noon - 6PM.

• **WHAT WILL THE CHECK IN PROCESS BE?**
  
  **Answer:** All customers should check in at the front desk. This will also be where you can sanitize your hands after entering the building. We also recommend you check-in at your reserved time vs. arriving early. This will allow Elkhorn Training Camp to minimize the number of customers in the facility.

**THANK YOU FOR BEING A MEMBER AT ELKHORN TRAINING CAMP. WE APPRECIATE YOUR PATIENCE AS WE BEGIN OUR TRANSITION BACK TO OPERATION. BE SAFE!**