

ELECTRIC RATES

Basic Monthly Electric Charge	\$13.50/Month
Summer Energy Charge (Jun-Oct)	\$0.1270/kWh
Winter Energy Charge (Nov-May)	\$0.1160/kWh

WATER RATES

1 Unit = 1000 Gallons

Basic Monthly Water Charge	\$9.22/Month
1st Tier Unit Cost (0 - 9,000 gallons per month)	\$1.85/Unit
2nd Tier Unit Cost (between 9,000 and 15,000 gallons per month)	\$3.50/Unit
3rd Tier Unit Cost (over 15,000 gallons per month)	\$4.00/Unit

WATERING RESTRICTIONS

- No sprinkling allowed from 10 a.m. to 6 p.m.
- Those with even numbered addresses may sprinkle before 10 a.m. and after 6 p.m. on even numbered days.
- Those with odd numbered addresses may sprinkle before 10 a.m. and after 6 p.m. on odd numbered days.

SEWER RATES

1 Unit = 1000 Gallons; Winter Measurement Period = December – April Billing Cycles

Average Monthly Winter Usage	\$4.75/Unit
Minimum Sewer Charge	\$11.00/Month
If No History, a Flat Rate is Applied	\$24.85/Month

GARBAGE RATES

32 Gallon Cart Bi-Weekly	\$4.90/Month
32 Gallon Cart	\$7.20/Month
60 Gallon Cart	\$11.80/Month
90 Gallon Cart	\$17.90/Month
Additional 90 Gallon Carts (up to 4)	\$15.80/Each per Month
Single-Sort Recycling	\$4.20/Month
Organics Service (optional)	\$2.00/Month

- Recycling is picked up every other week on the same day as garbage pickup. To verify your recycling week, please contact our office.
- All carts must be out by 6 a.m. on service day.
- Stickers for extra garbage can be purchased at the Utilities Office for \$2.00 each.
- Contact our office for information and registration of the organics program. Organic bags are available at the Utilities Office, City Hall and Municipal Liquor Stores.

WHERE AND HOW TO MAKE PAYMENTS

- **Mail or Hand Deliver:** Elk River Municipal Utilities, 13069 Orono Parkway, PO Box 430, Elk River, MN 55330
- **Drop Box Locations:**
Elk River Municipal Utilities - drive up drop box located outside utility entrance.
Post Office / Ashley Furniture Parking Lot - drive up drop box located in parking lot off Freeport Street.
- **Pay by Phone:** Pay your bill through our automated payment line at **1.855.730.8706**.
- **Pay Online:** One-time payments can be made through our website at **ERMUMN.com**
Recurring payments via your checking account or credit/debit card can also be made through our website.

There is NO ADDITIONAL FEE to pay by phone, or online through our website.

There is up to a \$20 charge for returned checks in addition to any fees your bank may charge and the state allowed electronic processing fee.

BILLING PROCEDURES AND POLICIES

Elk River Municipal Utilities will send a delinquency notice to the customer after the due date has expired and when payment in full has not been received. The notice will state that the bill is past due and services may be disconnected. If the bill is not paid or our office is not contacted to have satisfactory arrangements made, no further notice may be given. We may also hang a tag at the residence or place of business notifying you of possible disconnect due to non-payment. There is a \$20 handling charge if we have to hang this tag and it will be billed directly to your account.

Reconnections will only be done within the hours of 8 a.m. and 3:30 p.m., Monday through Friday. If disconnected due to non-payment, payment to reconnect must be received by 3 p.m. to be reconnected that day; no reconnections are done after 3:30 p.m. There is a \$50 disconnection/trip charge for residential locations. No payments will be taken at the property site, payments must be made prior to dispatching reconnection. Checks are not accepted as form of payment for reconnection; payment options include cash, money order, credit card or debit card. Payment can be made in our office, by phone or online. For residential customers who are disconnected for non-payment, a 2-month estimated utility bill deposit will be required before reconnection.