



F.A.Q.

GENERAL

What time does Hernando UNTAPPED start?

5:00 pm for **VIP** Admission Ticket Holders

6:00 pm for **General** Admission Ticket Holders

What time does Hernando UNTAPPED end?

The festival gates will close at 10:00pm sharp and all guests will need to exit immediately. Beer will stop being poured at 9:45pm, music will end at 10:00pm.

What can I expect at Hernando UNTAPPED?

You can expect to find an authentic beer experience complete with plenty of beer samples, live music, various vendors and unique food from specialty food truck vendors.

How many samples will I receive with my ticket?

Unlimited samples

When is Beer being served?

Sampling will start at 5pm for VIP guests only. General admission sampling begins at 6:00pm. All pouring stops at 9:45pm.

TICKETS

Will tickets be sold at the door?

All tickets will be sold online and at the Chamber office. Visit www.hernandochamber.com for ticket sales. There will be a limited number of General Admission and Designated Driver tickets available at the door.

How much are tickets?

VIP Tickets are \$60

General Admission tickets are \$35

Designated Driver tickets are \$10

What is included in my General Admission Ticket?

General Admission ticket includes admission into the festival, a souvenir tasting cup, unlimited tasting and live entertainment. Ticket does not include food purchases. That is a separate cost.

What is included in my VIP ticket?

A VIP ticket allows you inside the gates an hour early for samples of brews from participating breweries and wineries, a sampling cup, a VIP Swag bag, VIP buffet, VIP Entrance, seating, restrooms and live entertainment.

Do you offer discounted Designated Driver Tickets?

Yes, DD tickets are available at a discounted rate. You must still be 21+ to purchase a ticket.

What is included in my Designated Driver ticket?

A designated driver ticket includes entrance into the General Admission area of the festival only. Complimentary bottled water or soda, and live entertainment. *Designated Driver ticket holders WILL NOT have access to the VIP area. NO EXCEPTIONS. You must have a VIP ticket in order to be in area.*

What if I have a problem with my tickets, who do I call?

All ticket sales are through the Greater Hernando County Chamber of Commerce. If you have a problem, please contact the office 352-796-0697 or info@hernandochamber.com

Do I need to print my ticket and bring it to the festival?

Yes.

I lost my ticket printout; can I get into the festival with my ID?

No, you must bring your physical printed ticket to the entry gate. If you have lost your ticket, please contact the Greater Hernando County Chamber of Commerce **PRIOR** to event start for reprinting instructions. 352-796-0697

I purchased a ticket and can't attend; can I get a refund?

Per our ticketing policy, refunds are not permitted. However, you can transfer the ticket to another individual.

Is re-entry to the festival permitted if I need to leave?

No re-entry is permitted except in extreme circumstances; event staff will make that determination.

I lost my ID. What other documentation is acceptable proof of age?

If you cannot locate your driver's license, other forms of acceptable proof of age include your passport or other state issued ID.

Can I bring my child to the festival?

Children are not allowed at the festival. All attendees must be 21+ with a valid ID. No exceptions.

Is the event pet-friendly?

This is not an event for pets. Only service dogs will be allowed into the festival.

DIRECTIONS, TRANSPORTATION, PARKING & ACCESSIBILITY

How do I get to the venue?

The venue is the American Aviation Flight Academy off of Spring Hill Drive just east of the Suncoast Parkway. The physical address is 17076 Helicopter Dr. Brooksville, FL 34604

Will there be parking? Is there a cost?

Yes, please follow the signage for parking. Parking is free.

Is the festival handicap accessible?

Yes. Hernando UNTAPPED is handicap accessible. For special needs parking, please ask an attendant at the event.

CREDIT CARDS/CASH

Can I use a credit card inside the festival?

Most vendors take credit cards, however, cash is still the preferred method.

DISCLAIMER

All sales are final. Hernando UNTAPPED will go on rain or shine. To sample beer, you **MUST** be 21 years of age or older with a valid ID. The Greater Hernando County Chamber of Commerce and Hernando UNTAPPED reserve the right to refuse service to anybody.

BEERS & BREWERS

When will the breweries and wineries be listed?

We will begin listing the brewers and wineries as soon as they are confirmed.

Do brewers run out of beers?

Sometimes. It depends on the popularity and quantity brought by the brewer. The good news is that there will be plenty of other beers to try.

Why don't brewers bring enough for everyone?

That would be impossible and result in too much beer and wasted beer.

Plastic cups?

Yes. Really. We use plastic cups for this festival. Why? We require it for attendee safety and it doesn't impact the beer aroma or flavor.

3.5 ounce pours?

Yes. As dictated by Florida State Law. Keep in mind that we'll have a lot of different beers on hand and some of these are big beers- which means that if you want to make the rounds, it's best to keep you in shape to get there.

FOOD VENDORS- NON-ALCOHOLIC DRINKS

Will there be food at the event?

Yes We will have several popular food trucks that will be serving their food for purchase.

Will there be non-alcoholic drinks?

Some vendors may opt to sell water and soft drinks.

Can I bring in outside food/drinks?

No.

Are pretzel necklaces allowed?

We will have necklaces available for a nominal fee.

How do I become a Food Truck Vendor?

Email Phil Vanderhider @ phil@inatruck.com for more information

INTOXICATION

The Greater Hernando County Chamber of Commerce is here to promote an enjoyable and safe time for all guests. Any guest who is intoxicated prior to the festival will be denied entry without a refund.

Any guest found to be intoxicated and causing issues during the event will be asked to leave, or escorted from the festival without a refund. Additional consequences may also occur.

Any guest who witnessed intoxicated behavior should report the incident to security or festival staff.

IMPORTANT NO-NO's

NO valid ID & ticket- NO ENTRY.

NO pets allowed with the exception of service animals. Service animal certification must be presented at checkin.

NO outside food or beverages allowed

NO refunds or exchanges

NO drugs or drug paraphernalia

NO chemicals

NO Fireworks

NO coolers allowed

NO knives/weapons

NO backpacks, suitcases or other large bags

NO IN/OUT privileges

All items may be subject to search upon entering the venue.

Event management reserves the right to handle each occurrence on a case by case basis.

Depending on the item, a guest may be asked to remove or dispose of the items, ejected from the venue, or subjected to questioning by law enforcement.

MARKETING, VOLUNTEERING & SPONSORSHIP

➤ Can I be a SPONSOR / VENDOR for the festival?

Yes! Contact Dawn Badami @ the Chamber 352-796-0697 x5 or email dawn@hernandochamber.com for an application.

➤ We're a Brewery or a WINERY. How can we participate?

Contact Karen Carpinone, Event Chair @ email tkbcarp11@verizon.net or Dawn Badami @ the Chamber 352-796-0697 x5 or email dawn@hernandochamber.com for a Brewery application.

➤ I'm a HOME BREWER, can I showcase my beer/ wine?

Absolutely! This year we will have a Home Brewer's Garden and a home brew competition! Contact Karen Carpinone @ email tkbcarp11@verizon.net or Dawn Badami @ the Chamber 352-796-0697 x5 or email dawn@hernandochamber.com for a Brewer application.

➤ Can I be a FOOD TRUCK VENDOR at the festival?

Yes! Contact Phil Vanderhider @ (813) 505-7560 or email phil@inatruck.com for a Food Truck Application.

➤ Can I be a NON-FOOD VENDOR at the festival?

Yes! Contact Dawn Badami @ the Chamber 352-796-0697 x5 or email dawn@hernandochamber.com for a Vendor application.

➤ Can I VOLUNTEER for the festival?

Yes! Yes! Absolutely! Contact David Meyer, Volunteer Coordinator @ 352-345-7386 or email info@hernandochamber.com for a Volunteer application.

