



MEMBERSHIP CANCELLATION REQUEST FORM

Note: All Cancellation requests must be reviewed and approved before becoming effective

Mantra Cancellation Policy:

A member **may cancel** their membership any time after their initial term by giving a 30 day-written notice. As stated in the contract, **members may not cancel their membership** during their initial term **unless** one of the following has occurred and written proof has been submitted:

1. The client permanently relocates their residence more than 25 miles away from his/her original residence and puts him/her more than 25 miles away from Mantra
2. Physician certifies that the client is unable to do attend here at Mantra.

SECTION 1: TO BE COMPLETED BY MEMBER

Today's Date: _____ Client Name: _____
Phone: _____ Email: _____

Please take a moment to let us know how we've been doing in the following areas:

	Unsatisfactory	Poor	Fair	Good	Great
Quality of class					
Customer service from front desk					
Availability of convenient appointment times					
Cleanliness and atmosphere of the studio					
Overall experience with Mantra					

Reason for Cancellation: _____

SECTION 2: SIGNATURES

I, _____, acknowledge that the cancellation procedures and dates of expiration have been explained to me, and I understand that I will be charged one final EFT payment and will continue to receive my membership benefits during the next 30 days, I also understand that I have 30 days after my last EFT payment in which to use any remaining classes. After that time is over, I understand that my membership is no longer active.

Member Signature: _____ Date: _____

Name of person who accepted the cancellation form: _____ Date: _____

Date Cancelled: _____