

Referral Program Terms & Conditions

- Referral Program starts 10/15/18.
- Whenever a member refers a person for membership and they join as a new member, the existing member will receive a \$25 reward credit.
- In order to earn your reward credits, the person you refer must join as a member.
- Each referral can only be claimed by one person.
- Referrals are not retroactive.
- Referral rewards are only valid for new customers or a past member who has not been active within the last 2 years.
- All referrals must be made prior to the referred party joining with us. This means that an email or phone call from you to us must supersede the client joining, or the referred client must mention your name as the referring party when they contact us or join as a member (Referral section on the membership registration form).
- There is no cash payout available, only reward credit. This reward credit cannot, under any circumstances, be converted to cash, and can only be used to pay regular membership dues, stringing, ball machine rental, grips, racquets, guest fees, junior group and junior academy lessons. (sorry private lessons with our pros are not included in reward redemption).
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- Reward points can not be used to purchase any item or service that is sold at a discount or special.
- Reward points are not automatically applied to a sale. Client must request to use the points if at the club or can select to use the points in the online store.
- Credits expire after two years from the date of issue (the referral date) and are not redeemable for cash.
- We will not cold call referrals. This referral program is designed for only those individuals that have a desire to play tennis.
- Spouses can not refer each other.
- Referral reward dollars are non-transferable.
- Reward points cannot be redeemed in the Mindbody app, business app, or Murrieta Tennis Club branded app. They can only be redeemed in Mindbody Business and consumer mode.
- A family referral counts as one (1) referral regardless of the number of family members.
- Our referral program is meant for your personal connections, not the general public.
- MTC may legally change, amend, suspend or terminate any portion of or the entire Referral Program at any time, without notice to or notification of existing members.