

Terms and Conditions

1. Tuition paid to Yoga To Go Studio is non-refundable, however may be transferred to the following term. Written notification must be sent through to info@yogatogo.com.au advising of your circumstances prior to the commencement of Term classes or at the point in which classes can no longer be attended. Please note that in the event of transfers being issued there may be a transfer fee.
2. A minimum of 24 hour's notice must be given for cancellation of Workshops and Private Tuition
3. Enrolment into a course class is not confirmed without a minimum \$50 non-refundable deposit or full course payment. By failing to attend the course in which enrolment has been made the client understand that they will forfeit the deposit. Deposits cannot be transferred to another term.
4. We understand life happens. To assist we offer make up classes to students enrolled in term courses (Pilates and Yoga) as a gesture of good will. You are eligible for a makeup class by letting us know **BEFORE** you miss your class. You can advise us by phone, email in person or via your online account as to which class you are missing, and which class you'd like to attend instead. There is a maximum of three make ups per student per term. There aren't any make ups classes
5. To assist in managing class numbers we require that all students on 10 class passes, unlimited passes or those wanting to attend classes on a casual basis advise us accordingly, the easiest way to manage this is to create an online account and manage your schedule, alternatively feel free to contact us via email, phone or in the Studio.
6. Concession card holders must present relevant ID at the Studio to obtain the relevant discounts.
7. Course classes and Term unlimited passes are valid for the term that they have been purchased in.
8. 10 class passes are valid for a 3-month period from the time of purchase, no further extensions.
9. Direct debit Unlimited passes are paid fortnightly for a minimum period of 8 fortnightly payments, does not include Workshops, Intensives or Specialty classes. Any requests for adjustments, suspensions and cancellations require a minimum period of 2 week's notice prior to your next transaction being deducted via email at info@yogatogo.com.au

We understand that from time to time life happens and we are more than willing to assist and accommodate individual needs on a case by case basis. We cannot do this unless we know what your circumstances are, so never feel like you can't talk to us about your particular situation.

